

# MAINTENANCE SERVICE UPDATE

## Keep track of your maintenance requests via text and email!

As part of delivering you the best service experience possible, we keep you posted on maintenance requests!

When you Opt-in, we'll send you email & SMS notifications so you can track our progress and provide feedback on our service.

## Now, with each service request, you will receive texts/emails for:

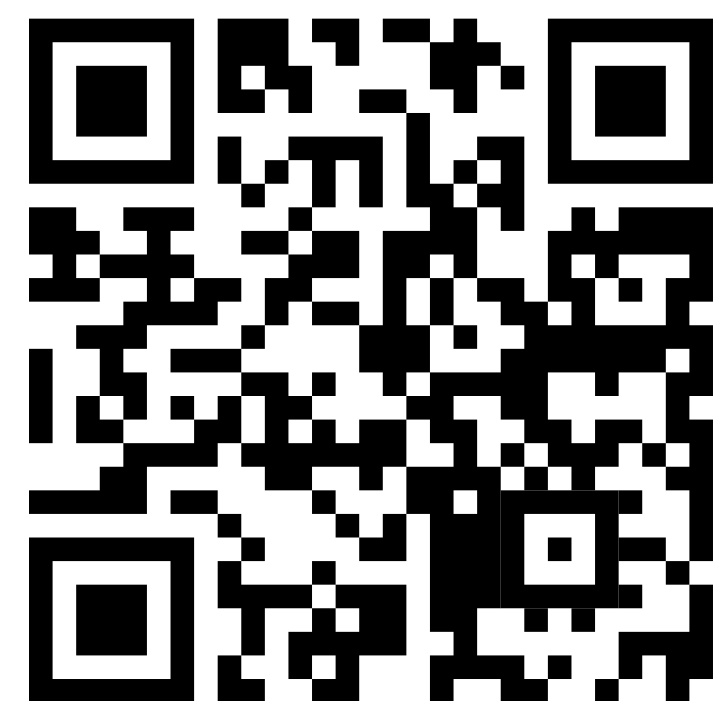
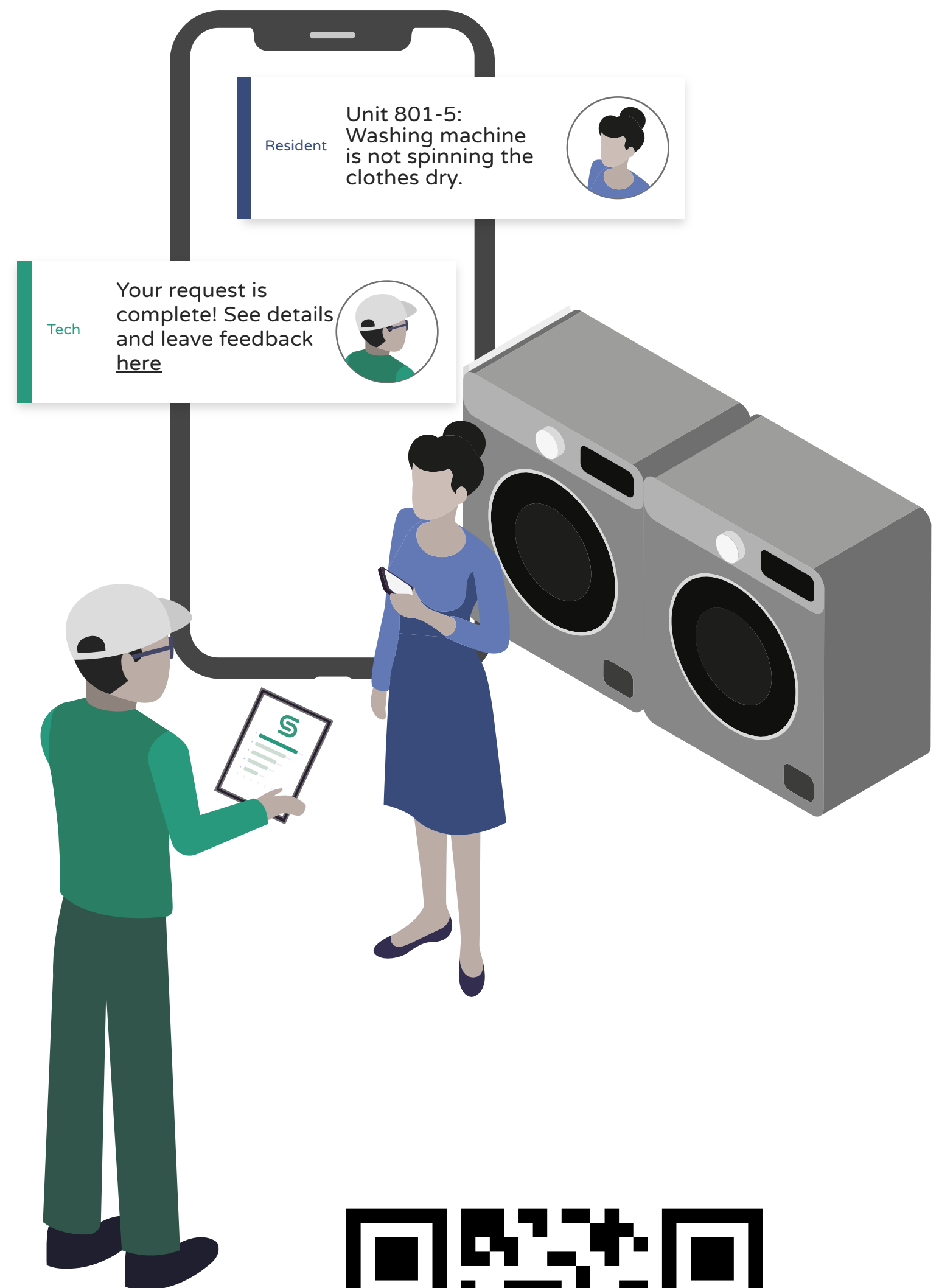
- ✓ Service Request Confirmations
- ✓ Status Updates
- ✓ Completion Notes
- ✓ Feedback Survey

## IMPORTANT!!

These updates will be sent to the **email address** you have on file with our leasing staff.

**To receive notifications via SMS**, Opt-In using the QR code to the right.

*(\*Note - this must be the mobile phone number on file with your lease)*



Scan for text notifications!